SAA VOYAGER CREDIT CARD BENEFITS: TERMS AND CONDITIONS

https://personal.nedbank.co.za/legal/terms-and-conditions/SAA-Voyager-Credit-Cards-terms-and-conditions.html

1 SAA Continental and Global Companion Tickets

1.1 You will receive 1 Continental (Africa) or Global SAA Companion ticket in any class per calendar year (1 January to 31 December) if you have achieved certain eligible-spend* thresholds. These Tickets must be used within 12 months of the date of qualification.

1.2 You can exchange your Global Companion Tickets for 2 Continental Companion Tickets. For more information send an email to companionawards@flysaa.com.

2 SAA Voyager Premium Cheque or Credit Cards

2.1 **Companion Ticket spend thresholds**

- If you have achieved the annual eligible-spend* threshold or R100 000, you qualify for 1 Continental (Africa) Companion Ticket.
- If you have achieved the annual eligible-spend* threshold or R200 000, you qualify for 1 Global Companion Ticket, which you can exchange for 2 Continental (Africa) Companion Tickets.
- If you spend* R1 000 000 or more per calendar year on your SAA Voyager Premium Cheque or Credit Card, you will receive an additional SAA Global Companion Ticket.

2.2 You will earn 1 SAA Voyager Mile for every R6 eligible spend* on your American Express® Credit Card, and 1 Mile for every R10.50 of eligible* spend on your SAA Voyager Mastercard Credit Card.

2.3 SAA will credit your Voyager Account with 1 extra Voyager Mile for every R1.60 eligible spend on SAA-operated flights. This is over and above the 1 Voyager Mile you have been receiving for every R6.50 eligible spend on an American Express Card and R11.50 spend on a Mastercard card.

3 SAA Voyager Gold Card

3.1 **SAA Continental Companion Ticket and SAA Global Companion Ticket spend thresholds**

- If you have achieved the annual eligible-spend* threshold or R120 000, you qualify for 1 Continental (Africa) Companion Ticket.
- If you have achieved the annual eligible-spend* threshold or R220 000, you qualify for 1 Global Companion Ticket, which you can exchange for 2 Continental (Africa) Companion Tickets.

3.2 You will earn 1 SAA Voyager Mile for every R6.50 eligible spend* on your American Express Credit Card and 1 Mile for every R11.50 of eligible* spend on your SAA Voyager Mastercard Credit Card.

3.3 SAA will credit your Voyager Account with 1 extra Voyager Mile for every R1.60 eligible spend on SAA-operated flights. This is over and above the 1 Voyager Mile you have been receiving for every R6.50 eligible spend on an American Express Card and R11.50 spend on a Mastercard card.

3.4 To exchange your Global Companion Tickets, please send an email to companionawards@flysaa.com.

3.5 You will earn 1 SAA Voyager Mile for every R6.50 eligible spend* on your American Express Credit Card and 1 Mile for every R11.50 of eligible* spend on your SAA Voyager Mastercard Credit Card.

4 SAA Continental Companion Ticket and SAA Global Companion Ticket terms and conditions

4.1 To use your SAA Continental and Global Companion Tickets, you must buy either an SAA-published-fare economy class or business class ticket on SAA-operated flights**. No class restrictions apply.

4.2 You and your companion must travel together to qualify for the Companion Ticket benefit, or you can buy an SAA revenue ticket with your SAA Voyager Credit Card for your companion and donate the Companion Ticket.

4.3 The Companion Ticket must always be booked and used on the same fare classes as the revenue ticket.

4.4 The Companion Ticket cannot be used for Star Alliance partners, other airline partners or SAA marketing flights.

4.5 The Companion Ticket cannot be upgraded.

4.6 The Companion Ticket must be used within 12 months of the date of qualification.

4.7 All taxes, fees, levies, charges and surcharges (including fuel levy) that apply to the Companion Ticket will be for your own account.

4.8 Eligible spend* levels will show on your Voyager Account within 45 days of spend qualification.

4.9 Eligible spend* levels will be adjusted for any refund transactions processed on your SAA Voyager Credit or Cheque Card.

4.10 To book your Companion Ticket, call SAA Voyager on +27 11 978 1234 and follow the prompts. You can pay taxes, fees and levies with your Voyager Credit or Cheque Card only.

5 SAA-owned lounge access

5.1 If you are an SAA Voyager Premium Cardholder or Supplementary Cardholder, you will have access to SAA-owned Premium Lounges (departure lounges only) when you travel on SAA-operated** flights.

5.2 SAA-owned Premium Lounges are located at OR Tambo International Airport, Cape Town International Airport, Chief Dawid Stuurman International Airport Port Elizabeth (Gqeberha) and King Shaka International Airport.

5.3 When using your Companion Ticket your companion will enjoy lounge access.

5.4 You must present your valid SAA Voyager Premium Credit or Cheque Card to use these lounges.

5.5 If you are an SAA Voyager Gold Credit and Cheque Cardholder, you can access SAA-owned lounges when paying with your SAA Voyager Credit or Cheque Card at the following preferential rates:

SAA-owned lounges	Preferential rate	General public walk-in rate
Domestic Lounge	R460	R595
Domestic Platinum Lounge	R575	R850
OR Tambo International Business Class lounge	R650	R900
OR Tambo International Cycad Lounge	R950	R1 200
OR Tambo Arrivals Lounge – International Terminal A	R650	R1 000

5.6 Access to Premium Lounges are not available if you travel with agency-discounted or industry-discounted tickets.

6 SAA Premium Lounge check-in

6.1 SAA Premium Lounge check-ins are available if you have an SAA Voyager Premium or Gold Card.

6.2 You must present your valid card to use these facilities.

7 Excess luggage

You can take 1 additional piece of luggage based on the allowance of the booked cabin class on SAA-operated flights.

8 Promotional fares

8.1 You will have access to Voyager promotions **24 hours** before the general public does.

8.2 JourneyBlitz Redemption Seats are available when you book domestic flights for as little as 7 400 Miles or return tickets to Mauritius for as little as 15 600 Miles.

9 Double Miles for purchases made during the first month

Once you have opened your Voyager Account, you will earn double Miles on all eligible spend* for the first month.

10 Bonus Miles

10.1 You will earn 19 000 Bonus Miles on your first SAA ticket when you are paying with your SAA Voyager Premium Card. These Miles will be awarded at the end of your travel.

10.2 You will earn 10 000 Bonus Miles on your first SAA ticket when you are paying with your SAA Voyager Gold Card. These Miles will be awarded at the end of your travel.

10.3 If you reach R300 000 eligible spend* on your SAA Voyager Premium Card per calendar year, you will receive 15 000 Bonus Miles.

10.4 If you reach R320 000 eligible spend* on your SAA Voyager Gold Card per calendar year, you will receive 15 000 Bonus Miles.

10.5 You can qualify for 1 Bonus Miles award only. If you upgrade or downgrade to a different card status, Bonus Miles will not be awarded again.

10.6 New SAA Voyager members receive 2 500 Bonus Miles.

11 General

11.1 If you exceed R100 000 eligible spend* per month on your Mastercard or Visa credit card (per billing cycle), you will not earn Voyager Miles thereafter in a calendar month, and it will not contribute towards earning your Companion Ticket in that calendar month.

11.2 There is no capping on the Miles earn rates when you use your SAA Voyager American Express Credit or Cheque Card. In other words, if you swipe your American Express Credit or Cheque Card, you will earn unlimited Miles at the fastest earn rate on eligible spend*.

11.3 Spending on your SAA Voyager Credit or Cheque Card does not count towards the non-expiry of Miles. Miles can be saved by flying 6 000 SAA Tier Miles on SAA-operated flights in a calendar year.

11.4 Lifetime Platinum Voyager members can prevent their Miles from expiring by spending R300 000 or more on their SAA Voyager Premium Credit or Cheque Card in the calendar year preceding the year of expiry.

11.5 Terms and conditions apply and are effective at the date of publication. The terms and conditions may be amended from time to time.

11.6 To view the terms and conditions that apply to the SAA Voyager programme, visit flysaa.com.

* **Eligible spend**: Transactions you complete using your qualifying card. It **includes** transactions you complete using your qualifying card by swiping, paying online, scanning or tapping your card to pay. It **excludes** payment of any retail store card instalments, payment of any debt to a financial institution (e.g. banks, money lenders, etc.), cash withdrawals, casino chip purchases, fuel purchases (excluding Greenbacks earned at bp), finance charges or other card charges, fees or taxes levied by us or the government, purchases of travel or forex instruments (travel card, cash, etc.), garage card transactions, budget account instalments and interest on these transactions, insurance premiums and internet transfers, or electronic fund transfers related to the account linked to your qualifying card.

** SAA-operating flights are flights where SAA sells seats on its own aircraft. SAA-operated flights are typically identified by flight number range SA001 to SA999.